



Terms and Conditions

FastVolt Terms and Conditions

1. Introduction

Welcome to FastVolt. These Terms and Conditions ("Terms") govern your use of our mobile charging station services and related applications (the "Service").

2. Use of the Service

You must be at least 18 years old or have parental permission to use our service. You agree to use the Service responsibly and in compliance with all applicable laws.

3. Power Bank Rental

You may rent power banks from our stations using the FastVolt app. Rental availability may vary by location.

4. Late Returns and Fees

Late returns will incur additional charges as detailed in our pricing policy available in the app.

5. Payment

All payments are processed securely. We use encryption and third-party payment gateways to protect your payment information.

6. Damaged or Lost Power Banks

You are responsible for returning the power bank in good condition. Damaged or lost units may incur replacement charges.

7. User Conduct

You agree not to misuse the Service, including damaging stations or using power banks for unauthorized purposes.

8. Limitation of Liability

FastVolt is not liable for indirect or consequential damages. Use of the Service is at your own risk.

9. Termination

We reserve the right to suspend or terminate access to the Service for violations of these Terms.

10. Changes to Terms

FastVolt reserves the right to update these Terms at any time. Continued use of the Service indicates your acceptance of the changes.

11. Contact Us

For support or questions, please contact us via the app or at support@fastvolt.co.tz.

